

No. DOP-UOM/ CIQA/2022-23

Date: 13th March 2023

Part – II: 2.1 Action taken on the functions of CIQA

It is certified that the **Directorate of Online Programmes, University of Mysore, Mysuru (DOP-UOM, Mysuru)** has fulfilled all the following requirements as per Centre for Internal Quality Assurance (CIQA) functioning.

01	The DOP-UOM, Mysuru has maintained the quality in the services provided to the learners.
02	The self-evaluative and reflective exercises are undertaken for continual quality improvement in all the systems and processes of the DOP/UOM, Mysuru
03	The DOP-UOM, Mysuru has maintained quality in Learner experience and other key areas.
04	The mechanism is devised to ensure the quality of Online programmes matches with the quality of relevant programmes in conventional mode.
05	The DOP-UOM, Mysuru has ensured the mechanisms are devised for interaction with and obtaining feedback from all stakeholders namely, learners, teachers, staff, parents, society, employers, and Government for quality improvement.
06	The measures were suggested to the authorities of DOP-UOM, Mysuru towards qualitative improvement namely learner satisfaction, student academic progression and on time completion of the program.
07	The DOP-UOM, Mysuru has implemented the recommendations of the committee members through periodic reviews.
08	The DOP-UOM, Mysuru has implemented the recommendations of the committee members through periodic reviews.
09	The DOP-UOM, Mysuru has developed and collated best practices in all areas leading to quality enhancement in services to the learners and disseminate the same to all concerned in Higher Educational Institution.
10	The DOP-UOM, Mysuru has collected, collated and disseminated accurate, complete and reliable statistics about the quality of the programme(s).

11	The DOP-UOM, Mysuru has ensured that the Programme Project Report for each programme is according to the norms and guidelines prescribed by the Commission and wherever necessary by the appropriate regulatory authority having control over the programme.
12	A mechanism has been put in place by the DOP-UOM, Mysuru to ensure the proper implementation of Programme Project Reports.
13	The annual plans for quality enhancement were prepared and their implementation ensured.
14	The relevant inputs were provided to the DOP-UOM, Mysuru for restructuring of programmes in order to make them relevant to the job market.
15	The DOP-UOM, Mysuru facilitated system-based research on ways of creating learner centric environment to bring about qualitative change in the entire system
16	It is certified that the necessary steps were taken as a nodal coordinating unit for seeking assessment and accreditation from a designated body for accreditation such as NAAC etc.
17	The necessary measures were adopted to ensure internalization and institutionalization of quality enhancement practices through periodic accreditation and audit.
18	The necessary steps were taken to coordinate between DOP-UOM, Mysuru and the Commission for various quality related initiatives or guidelines.
19	The necessary information was obtained from other Higher Educational Institutions on various quality benchmarks or parameters and best practices.
20	The recorded activities were undertaken on quality assurance in the form of an annual report of Centre for Internal Quality Assurance.
21	a. The annual reports were submitted to the Statutory Authorities or Bodies of the DOP-UOM, Mysuru about its activities at the end of each academic session.
	b. It is certified that a copy of report was submitted in the format as specified by the Commission, duly approved by the statutory authorities of the DOP-UOM, Mysuru annually to the Commission.
22	The DOP-UOM, Mysuru has overseen the functioning of Centre for Internal Quality Assurance and approved the reports generated by Centre for Internal Quality Assurance on the effectiveness of quality assurance systems and processes.
23	The adoption of instructional design requirements as per the philosophy of the Online learning decided by the statutory bodies of the DOP-UOM, Mysuru for its different academic programmes were facilitated.
24	The DOP-UOM, Mysuru has promoted automation of learner support services.

25	The DOP-UOM, Mysuru coordinated with external subject experts/ agencies/ organisations, related to the activities pertaining to validation and annual review of its in-house processes.
26	The DOP-UOM, Mysuru coordinated with third party auditing bodies for quality audit of programme(s).
27	The DOP-UOM, Mysuru has promoted collaboration and association for quality enhancement of Online mode of education and research therein.
28	The committee has overseen the preparation of Self- Appraisal Report to be submitted to the Assessment and Accreditation agencies on behalf of DOP-UOM, Mysuru.
29	The DOP-UOM, Mysuru has facilitated industry-institution linkage for providing exposure to the learners and enhancing their employability.

Certified by



Prof. D. Anand

Director
Online Programme
University of Mysore
Mysuru